

**citizens
advice**

**Braintree
Halstead
& Witham**

NEW
**phone
first**
service

**0344
499
4719**

As from **14 January 2019**
we are changing
to a 'phone first' service:

STEP 1 **Phone**
0344 499 4719
between 10am and
4pm on Mondays to
Fridays **to speak**
to an advisor

STEP 2 **You will be**
given an
appointment
with us if you
need face-to-face
assistance

If you need information when our helpline is not available,
you can visit our website www.citizensadvice.org.uk

Reach us in a way that suits you